

Service acceptance criteria

Term	Service Acceptance Criteria
Abbreviation	SAC
Definition	<p>Criteria that must be fulfilled by the time a new or changed service is deployed and made available to customers / users</p> <p>Note: SAC are defined when a new or changed service is designed, and they may be updated or refined during the development or transition phase. They may cover functional and non-functional aspects of the specific service to be deployed. SAC are part of the service design and transition package (SDTP).</p>
Source	FitSM-0
Owner	
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