

Service design and transition package

Term	Service design and transition package
Abbreviation	SDTP
Definition	<p>Entirety of plans for the design and transition of a specific new or changed service</p> <p>Note: An SDTP should be produced for every new or changed service. It may consist of a number of documented plans and other relevant information, available in different formats, including a list of requirements and service acceptance criteria (SAC), a project plan, communication and training plans, technical plans and specifications, resource plans, development and deployment schedules / timetables, etc.</p>
Source	FitSM-0
Owner	
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