

# Value

<b>Term</b>	Value
<b>Abbreviation</b>	
<b>Definition</b>	<p>Benefit to a customer and their users delivered by a service</p> <p>Note: Value should be considered as a composition of the utility (fitness for purpose) and warranty (fitness for use, covering sufficient availability / continuity, capacity / performance and information security) connected to a service.</p>
<b>Source</b>	FitSM-0
<b>Owner</b>	
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