

# Workaround

<b>Term</b>	Workaround
<b>Abbreviation</b>	
<b>Definition</b>	<p>Means of circumventing or mitigating the symptoms of a known error that helps to resolve incidents caused by this known error, while the underlying root cause is not permanently eliminated</p> <p>Note 1: Workarounds are often applied in a situation, when the actual root cause of (recurring) incidents cannot be resolved due to lack of resources or ability.</p> <p>Note 2: A workaround may consist of a set of actions to be carried out by either the provider or the user of the service.</p> <p>Note 3: A workaround is also referred to as a temporary fix or temporary solution</p>
<b>Source</b>	FitSM-0
<b>Owner</b>	
<b>Last updated</b>	2020. 12. 11